

Short-Term Rental Nuisance Response Plan



Each nuisance response plan accompanying a vacation rental application shall contain the following information and otherwise be in a form required by the community development department:

Short-Term Rental Address: _____
Oxnard, CA 93035

Mailing address of property owner:

Address: _____
City: _____
State: _____
Zip: _____

Telephone number of the owner/owners of the residential dwelling unit/units:

() _____ - _____

The name, address and telephone number of the person or persons who will be available by telephone, and who will be responsible for promptly responding to or causing a prompt response to a nuisance complaint arising out of the occupancy or use of the vacation rental by tenants, their visitors and/or their guests*:

Name: _____
Phone: () _____ - _____
Address: _____
City: _____
State: _____
Zip: _____

Name: _____
Phone: () _____ - _____
Address: _____
City: _____
State: _____
Zip: _____

*For the purposes of this section, a return telephone call to a complainant shall be deemed "prompt" when: Between the hours of 7:01 a.m. and 9:59 p.m. the call to contact the renter to correct the problem is made within 30 minutes of receiving the initial complaint; Between 10:00 p.m. and 7:00 a.m., the quiet hours, the call to contact the renter to correct the problem is made within 15 minutes of receiving the initial complaint. No more than a total of three persons shall be designated in the response plan as a person responsible for responding to or causing a response to a nuisance complaint; and Only one such person shall be designated as the person responsible for responding to a nuisance complaint during any particular hours of the day, different days in a week, and/or different weeks of the year.