

PUBLIC NOTICE: SERVICE CENTER HOUR CHANGES

Effective April 1, 2025, the service window hours for Cash Receipts, Utility Billing, and Business Licensing at the Service Center will change.

Starting April 1, 2025, the service windows for Cash Receipts, Utility Billing, and Business Licensing at the Service Center will offer the following new service hours:

- **Monday and Tuesday:** 8:30 a.m. to 5:30 p.m.
- **Wednesday through Friday:** 9:00 a.m. to 4:00 p.m.
- **Alternating Fridays:** Closed

Please plan accordingly.

Benefits to our community members include:

- Streamlined operations to better serve our customers
- Reduced response time for customer emails
- Enhanced customer service

We look forward to continuing our services to our community and thank you for your cooperation and understanding.



**For more information about our services,
please visit our websites:**

Utility Billing: oxnard.gov/utility-billing

Business Licensing: oxnard.gov/business-licensing