

# PUBLIC NOTICE: SERVICE CENTER HOUR CHANGES



**Effective April 1, 2025, the service window hours for Cash Receipts, Utility Billing, and Business Licensing at the Service Center will change.**

Starting April 1, 2025, the service windows for Cash Receipts, Utility Billing, and Business Licensing at the Service Center will offer the following new service hours:

- **Monday and Tuesday:** 8:30 a.m. to 5:30 p.m.
- **Wednesday through Friday:** 9:00 a.m. to 4:00 p.m.
- **Alternating Fridays:** Closed

Please plan accordingly.

Benefits to our community members include:

- Streamlined operations to better serve our customers
- Reduced response time for customer emails
- Enhanced customer service

We look forward to continuing our services to our community and thank you for your cooperation and understanding.



**For more information about our services,  
please visit our websites:**

**Utility Billing:** [oxnard.gov/utility-billing](https://oxnard.gov/utility-billing)

**Business Licensing:** [oxnard.gov/business-licensing](https://oxnard.gov/business-licensing)