



# American Red Cross

## Ventura Territory

## Flood Recovery Resources

If you have been displaced from your home by a flooding disaster, please do these things immediately. The community resources on the back are available if you need additional help.

- Contact family and let them know you are safe.
- Contact your landlord.
- Contact your employer.
- Check your prescriptions. Were they damaged in the disaster? Do you have enough for a few days?
- Contact utility providers.



- Contact your insurance company. Scan the QR code or find the phone number at <https://bit.ly/APCILIST>.
- Contact your children's school.
- Secure your pets and home.
- Stop mail and delivery services.

### Replace Vital Documents

#### **CA driver's license or ID card**

(800) 777-0133  
<https://bit.ly/CADMVreplace>

#### **Green card**

(800) 375-5283  
<https://www.uscis.gov>

#### **Tax returns**

(800) 908-9946  
<https://bit.ly/IRSdisaster>

#### **Medicare card**

(800) 633-4227  
TTY: (877) 486-2048  
<https://www.medicare.gov>

#### **Military records**

(866) 272-6272  
<https://www.archives.gov>

#### **Social Security card**

(800) 772-1213  
TTY: (800) 325-0778  
<https://www.ssa.gov>

#### **U.S. passport**

(877) 487-2778  
TTY: (888)874-7793  
<https://travel.state.gov>

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#### **Savings bonds**

(844) 284-2676  
<https://www.treasurydirect.gov>

#### **Mexican passport or Mexican residency card**

Consulate of Mexico  
3151 W. 5th St., Suite 100  
Oxnard, CA 93030  
(877) 639-4835  
<https://bit.ly/MexConOxnard>

**Ventura County birth certificates, marriage certificates, death certificates and divorce decrees**  
<https://bit.ly/VCvitals>

Read the Red Cross “**Moving Forward After a Disaster**” booklet for more detailed information.



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### **Flood Cleanup and Recovery**

**Crisis Cleanup:** For help clearing property of flood debris, visit <http://www.crisiscleanup.org> or call the hotline, (844) 965-1386.

**Ventura County Emergency Information:** Find recovery resources; report damage to your property or an agricultural operation; and identify road closures at <https://www.vcemergency.com>.

### **Housing, Food, Clothing, Furniture and Transportation**

**Ventura County Rapid Re-Housing:** The program will pay for a security deposit and first month's rent for those who qualify. Call to apply, (805) 385-1800.

**United Way 2-1-1:** The nonprofit's operators are available 24/7 to find free or low-cost services, including housing, food, clothing and furniture. Call 211 or (800) 339-9597. <https://211ventura.org>

**United Way 2-1-1 Ride:** For help finding affordable transportation, visit [www.211ride.org](http://www.211ride.org).

**Salvation Army Ventura Corps:** The nonprofit has programs that provide food, clothing, furniture, housing and casework support. Ventura: (805) 648-5032; Oxnard: (805) 483-9235; Simi Valley: (805) 522-5676; [https://ventura.salvationarmy.org/ventura\\_corps](https://ventura.salvationarmy.org/ventura_corps).

**Ventura County Human Services Agency:** The government agency supports those needing help with food, housing, health care and employment. Provides cell phones, benefits and housing. There are offices in Ventura, Oxnard and Simi Valley, (866) 904-9362.

**Catholic Charities of Ventura County:** The nonprofit offers meals, food pantry, legal aid and disaster case management. Call (805) 643-4694 or visit <https://www.catholiccharitiesvc.org>.

**Consulate of Mexico in Oxnard:** The consulate will help Mexicans living in Ventura County replace documents and find emergency services. 555 S. A St. #100, Oxnard, 93030; (877) 639-4835

**Food Share Ventura County:** The county's largest food bank offers fresh produce and pantry staples. Visit their website for current locations, dates and times, <https://foodshare.com>.

### **Additional Resources**

**Disaster Distress Helpline:** The hotline provides 24/7 confidential support to people experiencing disaster-related emotional distress. Call, text or TTY to connect with a trained crisis counselor. (800) 846-8517; text TalkWithUs to 6676; TTY (800) 846-8517

**United Policyholders:** The nonprofit helps consumers file insurance claims after a disaster. Visit [www.uphelp.org/recovery](http://www.uphelp.org/recovery).

**American Red Cross:** The nonprofit meets immediate needs in a disaster and gives referrals to community resources. Operators are available 24/7 at (800) RED-CROSS. <https://www.redcross.org>